

SCOUTBOOK **UPDATE**

Scoutbook went through a domain name change recently.

It is now https://scoutbook.scouting.org. Leaders may have to clear their cache and cookie settings in order to log in under the new domain. To clear your cache and cookie settings please follow the steps below depending on the browser you use.

For Chrome:

To clear a Single Cookie:

- 1. Click on 3 dots on top right of browser
- 2. Choose Settings
- 3. In Privacy and Security, select Cookies and other site data
- 4. Click See All Cookies
- 5. Search cookies for Scoutbook
- 6. Click on trashcan next to **scoutbook.scouting.org**

To clear cache:

- 1. Click on 3 dots on top right of browser
- 2. Choose Settings
- 3. In Privacy and Security, click clear browsing data
- 4. Click all time
- 5. Click cached images and files
- 6. Clear data

For Microsoft Edge:

There is no way to clear an individual cookie, but you can clear all cookies.

To clear Cache and all cookies:

- 1. Click on 3 dots on top right of browser
- 2. Choose Settings
- 3. In Privacy, select search and services
- 4. In Clear browsing data, click Choose what to clear
- 5. Click Time range all time
- 6. Check cached images and files, and check cookies
- 7. Click clear now

For Firefox To clear a Single Cookie:

- 1. Click the hamburger (3 horizontal lines on top right of browser)
- 2. Click Options
- 3. Select Privacy and Security
- 4. In Cookies and Site Data, click manage data
- 5. Type Scoutbook
- 6. Click on scoutbook.scouting.org cookie to remove
- 7. Click Remove Selected
- 8. Save changes

To clear cache:

- 1. Click the hamburger (3 horizontal lines on top right of browser)
- 2. Click Options
- 3. Select Privacy and Security
- 4. In Cookies and Site Data, click Clear Data
- 5. Have only cache box checked
- 6. Click clear

